

SERVICE OVERVIEW: **MEDIATION**

Competence field: Consulting

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MEDIATION

Solving conflict together
What is mediation?

UNDERSTANDIING

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A mediator can help you deal with conflict in a structured way, to find new solutions and augment your problem-solving skills.

01

SOLVING CONFLICT TOGETHER

Conflict is a burden and can harm personal well-being, the process of finding solutions, and the way in which we deal with one another.

Mediation has proven successful as a structured method of dealing with conflict.

A woman with blonde hair tied back, wearing a white shirt with a black abstract pattern, is gesturing with her hands as she speaks to a man. The man, wearing a white button-down shirt, is listening attentively. They are in a bright, modern office setting with large windows in the background.


„We respond individually to your employees. So everyone feels understood : an important step towards mutual understanding.“

WHAT IS MEDIATION?

Mediation is a structured, out-of-court process for dealing with conflict. A neutral third party, called a mediator, liaises between the parties in the conflict so that they can work together to find a solution.

The mediator's task is simply mediation; he or she does not identify a solution to the conflict, rather the parties in the conflict do, based on the principle of taking responsibility.

02

A man with a shaved head, wearing a light blue button-down shirt, is looking towards a woman whose back is to the camera. The woman has blonde hair tied up and is wearing a white top. They are in a room with a bookshelf filled with books in the background.

„Mediation processes can even strengthen long-term cooperation.“

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