

SERVICE OVERVIEW: **PROCESS SUPPORT**

Competence field: Consulting

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PROCESS SUPPORT

Individual process support
Single consultation
Team development
Project support

Integrating and building the loyalty of foreign workers
Using Cultural Diversity
Sudden Management
Further Courses

IT'S ALL ABOUT YOU

Mirja-Kristina Oelker
August 2019

Defining personal and technical strengths, engendering experiences of success, building expertise, localizing problems, drawing up solutions: Targeted development of personality promotes team spirit, corporate identity, personal well-being and know-how.

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INDIVIDUAL PROCESS SUPPORT

IPMA would be delighted to share its years of experience and knowledge with you. Individually or in groups: We find the right paths through your daily business, at the top echelons of management, or to the perfect applicant.

We provide support in development junior managers to improve social skills. We also offer strategic consulting on HR management or the integration of foreign specialists.

SINGLE CONSULTATION

The focus here is on individual members of your staff and their particular strengths and weaknesses. Starting with their personal needs, our support aims to increase personal motivation and performance. We create personal experiences of success and increase your company's productivity.

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TEAM DEVELOPMENT

Every team quickly forms its own communication structures and frameworks. If staff are happy within that framework, the team will achieve more. We can help you improve your communication and team structures to that end.

„Your employees are your most important asset. We strengthen the talents and abilities of your employees.“





PROJECT SUPPORT

Working temporarily in project-based teams places staff under particular demands. There is little time to get to know each other, and demanding project targets can lead to misunderstandings and difficulties. Our team and project team workshops are complemented by mediation methods and awaken team spirit.

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INTEGRATING AND BUILDING THE LOYALTY OF FOREIGN WORKERS

Qualified staff from abroad help to compensate for local skills shortages and bring new knowledge and ideas to your firm. But they have to be well integrated if your team is to tap into their potential. With our help, combining different approaches to professional challenges can produce successful outcomes.

USING CULTURAL DIVERSITY

Behavior and communication among staff can differ widely in multicultural businesses.

Harnessing these differences gives businesses economic benefits and provides the workforce with valuable experience. We can show you how to turn diversity into a strong team.

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SUDDEN MANAGEMENT

The welcome step up on the career ladder brings more salary, but also more responsibility. Management skills don't appear on their own – they have to be learned.

We can teach you what to expect and how to turn your personal characteristics and knowledge into leadership qualities. This helps you to successfully face new challenges and let the business build on your leadership qualities.

FURTHER COURSES

We also offer a wide range of other courses in the following fields:

Communication, self-promotion, conducting successful interviews, staff appraisals, dealing professionally and empathetically with staff under stress.

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CONTACT

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